

North Star Pumpkin Town

Terms & Conditions

Welcome to North Star Pumpkin Town! We want every guest to have a fun, safe, and memorable experience. By purchasing tickets or entering the attraction, you agree to the following terms and conditions.

Tickets & Admission

- Each ticket is valid for one admission on the selected date and time.
 - Children ages 2 and under are admitted free.
 - Tickets may not be duplicated, transferred, or resold.
 - Discounts and promotional offers may not be combined unless specifically stated.
 - All ticket sales are final. Except where required by law, tickets are non-refundable.
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Weather

North Star Pumpkin Town is an outdoor attraction and operates in most weather conditions.

Please dress appropriately for changing weather, uneven terrain, and outdoor conditions. Weather-related conditions may impact comfort, visibility, and portions of the experience.

In the event of severe weather, management may delay, modify, or suspend operations for guest safety.

Safety

Guests enter and participate at their own risk.

The attraction includes outdoor walking paths, gravel, grass, dirt, slopes, and uneven terrain. Guests should wear appropriate footwear and exercise caution throughout their visit.

Running, horseplay, and unsafe behavior are prohibited.

Family-Friendly Experience

North Star Pumpkin Town is designed as a family-friendly, non-scary attraction.

However, guests should be aware that:

- Halloween-themed decorations and imagery are present throughout the attraction.
- Some areas may contain darker lighting, sound effects, or seasonal displays.
- The attraction is located adjacent to Scream Town, and guests entering designated shared or adjacent areas may encounter costumed characters, louder sounds, or other Halloween-themed entertainment elements.

Parental discretion is advised for younger children.

Special Effects

The attraction may contain:

- Theatrical fog
- Lighting effects
- Sound effects
- Projection effects

Guests with asthma, epilepsy, respiratory conditions, or other sensitivities should use discretion when attending.

Guest Conduct

To ensure a safe and enjoyable experience for everyone:

- Follow all posted rules and staff instructions.
- Treat staff, performers, and fellow guests with respect.
- Do not damage property or decorations.
- Outside alcohol, illegal substances, and weapons are prohibited.

Management reserves the right to refuse admission or remove guests who violate these rules without refund.

Photography & Video

By entering North Star Pumpkin Town, you grant permission for photographs, video, and audio recordings taken during your visit to be used for promotional, advertising, and marketing purposes without compensation.

Liability

Attendance at North Star Pumpkin Town involves inherent risks associated with outdoor recreation and entertainment attractions.

By attending, guests voluntarily assume these risks and agree that North Star Pumpkin Town, Black Raven Productions LLC, SSP Holdings LLC, and their affiliates shall not be liable for injuries, losses, or damages except as required by law.

Questions

If you have questions regarding these terms or your visit, please contact us prior to purchasing tickets or attending the attraction.

Thank you for visiting North Star Pumpkin Town. We look forward to sharing a magical Minnesota fall tradition with you and your family.